



**ZOROASTRIAN BANK**  
**The Zoroastrian Co-op. Bank Ltd.**

**Claim Process for activating Dormant/Inoperative accounts**

**I. Activation of Inoperative accounts – Individuals**

The account holders may contact branch at which accounts are maintained with the following documents for activation of inoperative accounts:-

1. Original SB or CD Pass Book
2. Two Recent Passport size photographs of Account holder(s) / Authorized signatories
3. Any of the KYC documents for identity proof and address proof such as
  - a) Passport
  - b) Telephone bill--Latest
  - c) Pan Card
  - d) Voters' I-Card
  - e) Driving License
  - f) Electricity bill (Latest)
  - g) Ration Card

For Account Opening forms please click link- Resources- Download Forms-Account opening for Domestic Individuals.

**II. Claim from other entities - (Non Individuals)**

For claim of other accounts (non-individual accounts) the customer needs to submit the Claim Form on the company's/firm's/institutions letterhead duly signed by the authorized signatories along with KYC documents as required by the branch with valid identity and address proofs with original documents for verification.

**III. Claim by legal heir / nominee**

For the claim process, the legal heir / nominee can visit the nearest branch of the Bank and submit the documents as advised by the branch and has also to comply with the legal requirements.

For any further clarifications / details on the procedure, you may visit the nearest Zoroastrian Bank Branch.

No charges shall be collected for activation of an inoperative account.



**ZOROASTRIAN BANK**  
**The Zoroastrian Co-op. Bank Ltd.**

Date: \_\_\_\_\_

To,  
The Branch Manager  
The Zoroastrian Co-op. Bank Ltd.  
\_\_\_\_\_ Branch

Dear Sir/Madam,

**Request for activation of dormant/inoperative account**

I / We, Mr./Mrs. \_\_\_\_\_ am / are maintaining the Savings Bank /  
Current account \_\_\_\_\_ with you.

The said account has not been operated by me / us for a long time now. I / We understand that the Bank has classified the said account as “dormant/inoperative”.

I / We now agree to operate the said account regularly and request you to activate the account.

Thanking you.

Yours faithfully,

(Signature)

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Mobile No.: \_\_\_\_\_

Landline No.: \_\_\_\_\_

PAN Card No.: \_\_\_\_\_

E-mail : \_\_\_\_\_

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**For branch use only**

1. Signature verified.
2. KYC complied with.
3. Account activated on \_\_\_\_\_.

Date : \_\_\_\_\_

Branch Manager